

QC Process for Excalibur Brothers

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About Document

This is a document to help the QC inspector better understand the brand situation for Excalibur Brothers. We very much care about the packaging and the presentation of the product.



Critical - Correct bar code for color / size / product type

Especially for certain products (such as the polishing cloth) - there are multiple colors. And the color of thee product does not show once the product is in the packaging. So we need to make sure, very clearly, that the correct color product has the correct color bar code.

As you can imagine, if an end customer orders white color but gets grey, they will not be happy. And then it will also cause a recall from the Amazon or fulfillment center and a re-opening of the packaging, checking the color, and re-applying new bar codes.

Product Quality

For each product, we will need to highlight points in the product to "watch out for" and have special document for each product.

When dealing with leather, we want to ensure we have quality leather and have it tested.

Packaging Procedure + Accessories

It is important that the factory follows the packaging procedures we have put in place.

We made a video and also a document here (always can go to https://launch.excaliburbrothers.com for this)

PDF for packaging

https://files.shadstone.com/excalibur/packaging instructions.pdf

Video for packaging (general)

https://files.shadstone.com/excalibur/EB_packaging.mp4

Video for polishing cloth packaging (specific)

https://files.shadstone.com/excalibur/EB PolishingClothPackaging.mp4

Video for the VIP card envelope packaging

https://files.shadstone.com/excalibur/EB EnvelopePackaging.mp4